

# Document sharing improves collaboration

## The Customer Environment

Project owners know that documents come from a vast number of participants on a project and that other parties rely heavily on the information contained in the documents.

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## The Challenge

Contractors frequently need to refer to documents about incoming shipments. Often these documents contain information about lifting and handling the product which is vital to the site contact in order to properly handle the product. From a warehousing perspective, the documents may contain information about preservation, which is critical to maintaining the integrity and usefulness of the product. From a safety perspective, proper documentation is required for all hazardous materials to ensure that proper safety precautions are taken for the receipt, storage and handling of these products. These documents are usually delivered via email, through a distribution list. Often, these lists are not up to date and key players do not receive the information they need and multiple phone calls are required to retrieve documentation.

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## The Solution

Garner's software provided a central location for current and complete documents about each shipment. By implementing a solution that provides a single, shared source of information, all stakeholders have access to the same information, allowing them to make informed and better decisions along the entire supply chain.

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## The Results

Current and complete documents at the time of receipt of the goods are available as required. Documents that are centrally located in GARNER eliminates frustration and improves security for the client, as well as ultimately resulting in improved efficiency and savings in time and money.

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