

Customized batch invoicing and cost allocation

The Customer Environment

The owner and Logistics Service Centre (LSC) are working with a manual system and want to be able to better manage their costs and invoicing from carriers.

The Challenge

Cumbersome manual systems required that individual invoice data be entered by the Logistics Service Centre staff. Each shipment reference number was recorded from a freight invoice and line items from each shipment were examined to calculate the percentage cost allocation to each. Calculated costs were then manually apportioned to individual shipments.

This process easily took several hours each week. In addition, since the data was entered manually and the cost allocations were calculated manually, the process was fraught with errors.

The Solution

The LSC and Garner reviewed the processes and workflow at the Logistics Service Centre and recommended a “Batch Invoicing” system which was designed and implemented using the GARNER platform. With the new system, the user can enter the costs from an invoice and use a searchable dropdown menu to select the shipment that costs are to be applied to. Manual calculations are eliminated, proportional costs are allocated and data is automatically updated for each shipment.

The Results

With the new batch invoicing system, in less than a minute, costs are accurately allocated. Data integrity is improved and hours of administrative time are saved each week.

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